



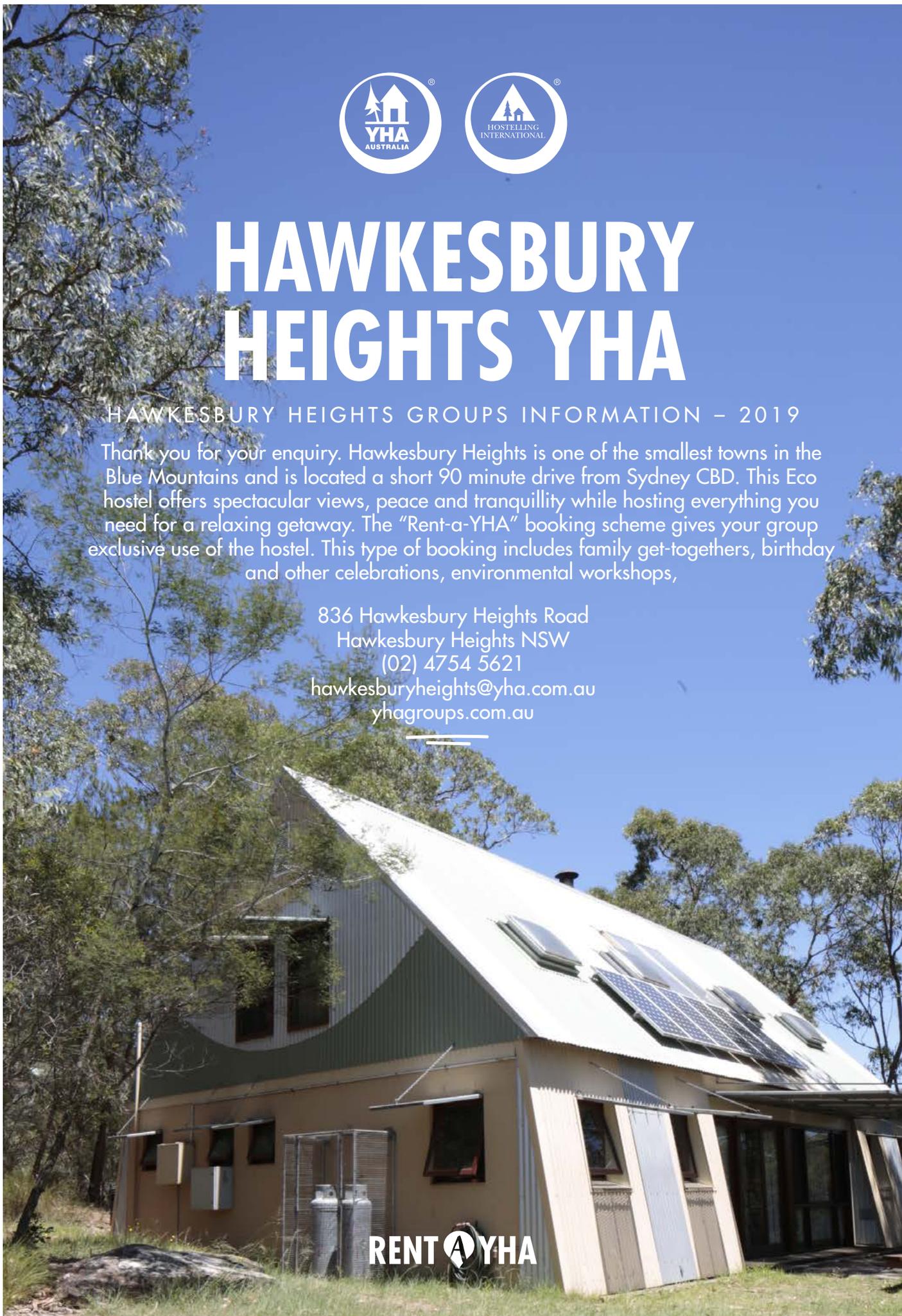
HAWKESBURY HEIGHTS YHA

HAWKESBURY HEIGHTS GROUPS INFORMATION – 2019

Thank you for your enquiry. Hawkesbury Heights is one of the smallest towns in the Blue Mountains and is located a short 90 minute drive from Sydney CBD. This Eco hostel offers spectacular views, peace and tranquillity while hosting everything you need for a relaxing getaway. The “Rent-a-YHA” booking scheme gives your group exclusive use of the hostel. This type of booking includes family get-togethers, birthday and other celebrations, environmental workshops,

836 Hawkesbury Heights Road
Hawkesbury Heights NSW
(02) 4754 5621
hawkesburyheights@yha.com.au
yhagroups.com.au

RENT  YHA





SERVICES AND FACILITIES

- Capacity of the hostel is for up to 12 overnight guests. A limited number of additional day guests may be accommodated.
- Outdoors there is a paved area with gas bbq. Grassed terraces extend in front of the hostel with amazing views. An outdoor fire place with picnic tables is also on the property for those starry nights.
- The Lounge is very comfortable, often used as a reading room.
- The Dining room is complemented by the open fireplace that is well used in colder months.
- Our Kitchen at the hostel is very well equipped including a large fridge, cook tops, microwave and all the pots pans and utensils needed for making homely meals.
- Bedroom types are double/twin, 3-share with a total of 6 bedrooms. Pillows, duvets and blankets are supplied. Guests are requested to bring their towels. Please do not bring sleeping bags due to health reasons. Bathroom facilities are shared.
- Entertainment. A book exchange and a selection of board and card games are available in the lounge room. As promised in its style as a retreat, YHA ensures that the hostel is without television.





ACTIVITIES TO DO AT HAWKESBURY HEIGHTS

Relax and enjoy a BBQ or picnic lunch on the lawns while taking in the amazing scenery and views. Take a short walk to the Hawkesbury lookout and admire the plains from the top. Head down to Yarramundi Reserve for a day trip of bird watching, bushwalking, swimming, fishing and kayaking.

RISK MANAGEMENT

Hawkesbury Heights YHA is pro-active in taking preventative measures at its property to ensure we maintain the highest possible standards in the field of risk management.

- YHA staff are trained and capable of handling emergency situations.
- YHA will take all reasonable precautions to ensure the safety and security of your group and their property.
- A member of staff will be available 24 hours a day and can be called upon to help with any emergencies. A comprehensive risk assessment is available on request.

NEAREST MEDICAL CENTRE

Katoomba Medical Practice
143 Katoomba St, KATOOMBA, NSW, 2780
(02) 4782 3888

NEAREST HOSPITAL

Blue Mountains District ANZAC Memorial Hospital
Great Western Highway, Katoomba
+61 2) 4784 650

RENT A YHA

RENT A YHA EXCLUSIVE USE		1st Jan 2017 – 31st Dec 2018
Sunday – Friday		From \$435
Saturday		From \$489
Saturday (single night stay)		From \$539

- (NB: all prices are quoted in Australian Dollars and inclusive of GST)
- Rent-a-YHA bookings are made in accordance with attached Group Booking Terms & Conditions





TRANSPORT AND GETTING TO HAWKESBURY HEIGHTS YHA

By Train

10 km to Springwood station. Trains run hourly from Sydney to Katoomba, get off at Springwood station. From there take a taxi, cost approx. \$20.

By Car from Sydney

If travelling west from Sydney, turn left off the Great Western Highway via Springwood to Winmalee/Richmond.

Parking

Parking is available on-site for cars and mini-buses.

By Bus

3 km to stop at Coromandel Avenue with Pearce's Buses. Limited public transport, bus runs (Mon-Fri) during school term to Roberts Pde from Macquarie Rd, Springwood.

Please note, you will need to arrange collection of the key from 840 Hawkesbury Road. This will be arranged during the booking process, but must be done before 10pm on the day of your arrival.



Please do not hesitate to contact me if you require any further information or would like a hostel inspection. We look forward to having you stay with us!

Carolyn Beazley - Manager

Phone: (02) 4754 5621

Email: HawkesburyHeightsYHA@yha.com.au
yhagroups.com.au



TERMS AND CONDITIONS

Making a group booking is conditional upon there being sufficient capacity at the property to accommodate the booking and the booking being accepted by YHA.

Payment Schedule

- A 25% non-refundable deposit (minimum \$250) is required within 14 days in order to secure your booking.
- The full balance is required at least 21 days (3 weeks) prior to arrival.

If these payments are not received on time, YHA reserves the right to cancel your booking, retaining all previously paid funds as a cancellation fee.

Refunds and Cancellations

In the event that you have to cancel your booking, the following cancellation policy will apply:

- More than 21 days prior to arrival, 25% of the total balance (minimum \$250) will be retained as a cancellation fee.
- Between 15 and 21 days prior to arrival, 75% of the total balance will be retained as a cancellation fee.
- Within 14 days of arrival, no refunds are available.

Group Numbers:

- Final numbers are required at least 21 days prior to arrival.
- Any increase in numbers at any stage will be treated as a request. We will do our best to accommodate them, but cannot guarantee this.
- If there is a decrease in group numbers of more than 10% of the total amount, the above cancellation fees will apply – unless it is within 14 days of arrival. In this case, there will be no refund.

Notice of Liability

The group leader must agree to ensure that their group will abide by the YHA requirements listed below and any reasonable instructions made by the property manager or staff. The group leader must undertake:

1. To accept responsibility for proven damage or loss caused by the group to property occupancy, building, equipment including safety and security systems. To recompense YHA for any such loss or damage, including refunds to other guests that cannot be accommodated as the result of or related to serious group misbehaviour.
2. To abide by the conditions of payment for a booking, including the cancellation policy as detailed above.
3. To ensure that any children in the group are supervised at all times. Children must be supervised in public areas that may include elevators, swimming pools and rooftop areas.
4. To agree that YHA does not accept responsibility for accidents which may occur to any group member, or for any damage or theft of property whilst using YHA properties.
5. Not to drink alcohol excessively at the property. If members of the group are under 18, to agree not to bring alcohol onto the property premises or to return to the premises in an intoxicated state. Leaders are particularly responsible for ensuring any group member under 18 years of age abides by YHA's policies barring smoking and consumption of alcohol.

6. To follow all parking and other specific requests of the property management.
7. To ensure the group does not block entrances or exits to the property at any time.
8. To ensure the group does not interfere with or block access to any of the fire equipment or services throughout the building including smoke detectors, fire extinguishers and fire exits.

General Obligations

YHA undertakes to provide the agreed services at the agreed times by the Property. This obligation does not apply under circumstances beyond the control of YHA such as:

- If the group does not arrive
- If the group fails to pay the deposit or balance on time

Additional Provisions

1. Standard property policies will be clearly displayed or made available to all guests within the property. Group members are expected to comply with such property policies.
2. A bond may be required from group guests – at the Manager's discretion.
3. YHA reserves the right at all times and without prior notice to stop accommodating a group if one or more group members contravenes property policies. No refunds will be given in these circumstances.
4. YHA reserves the right to charge administration fees when numerous changes are made to bookings.
5. YHA reserves the right to charge administration fees for late payments.
6. YHA reserves the right to have event rates, minimum night stay restrictions and non-refundable periods during peak times.

Meals

If you are ordering meals, please note that all catering orders and special dietary requirements need to be finalised at least 3 weeks prior to arrival. Please be aware most properties cannot facilitate self-catering by groups. **Please check the information provided by each property.**

Cancellation by YHA

YHA reserves the right to terminate a booking without any obligation to pay compensation if there is sufficient cause to believe that the nature of the group's meeting at the property is different than could reasonably have been expected, based on the group's request or on the character of the group, and that YHA would not have entered into the agreement had it known the true nature of the intended meeting. Should YHA choose to exercise this right after such meeting has commenced at the Property, the group's payment for the services rendered to that point will be retained and the balance paid will be refunded.

Group Membership

As YHA Australia is a not-for-profit, membership based organisation, all bona fide groups of 10 or more people that stay with us will automatically qualify for group membership. This provides several benefits and is at no extra charge to you. Full details of this are available from our Group Coordinators.